



THE TRAVEL
MOVEMENT



BEFORE YOU TRAVEL

YOUR BOOKING ARRANGEMENTS

YOUR DETAILS & REMINDERS

PERSONALISE YOUR BOOKING

IMPORTANT INFO

TERMS & CONDITIONS

For more information contact:

liam@thetravelmovement.com.au



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COMPLETE YOUR BOOKING:

DID YOU KNOW WE CAN ALSO BOOK:

- Airfares
- Hotels & Apartments
- Transfers
- Group Tours
- Day Tours & Experiences
- Car Hire & Motorhome
- Travel Insurance
- Cruise (Ocean & River)
- Trains
- Much more... enquire to see what else we can offer to complete your booking.

NAMES MUST BE AS PER PASSPORT:

Names on bookings must be as per passport. For domestic travel, as per photo ID. This must be exact. It is your responsibility to ensure your names have been booked correctly. We encourage you to send a photocopy of your passport to your consultant. Failure to book names correctly, will result in denied boarding at airport, or a fee to change.

ENSURE ALL PERSONAL DETAILS ARE CORRECT:

Please ensure your consultant has been advised correct details for:

Date of Birth.

Full Contact Details - Phone, Email, postal address.

Any preferences - see further info.

For clarification, or to make an enquiry, please contact: liam@thetravelmovement.com.au. The purpose of this document is to personalise your booking, to ensure the best travel experience possible. After receiving, it is your responsibility to make enquiries about any of the above mentioned information. This document is to serve as prompt and a reminder for all important aspects of your travel bookings.



PERSONALISE YOUR BOOKINGS:

SEATING ON PLANES:

Some airlines allow complimentary seat selection. Other airlines allow selection for a fee. Others do not permit until check-in time.

Advise your consultant if you would like to enquire about booking seats for your airfares.

MEAL REQUESTS & DIETARY NEEDS:

It is YOUR responsibility to advise your consultant of any dietary requirements or meal requests, for any flights, cruise or tour booking. This includes Child and Infant meals.

ADDITIONAL REQUESTS:

It is YOUR responsibility to advise your consultant of any other requests you have for your bookings. For example, what kind of hotel room floor or view, special notes on bookings, etc. Please note; These are NOT guaranteed.

FREQUENT FLYER & OTHER PROGRAMS:

It is YOUR responsibility to advise your consultant of any frequent flyer programs you are a part of, and to advise of your loyalty numbers such that they can be applied to your bookings. If you would like to enquire about joining a loyalty program of any sorts, please ask your consultant who may be able to assist.

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IMPORTANT INFORMATION

BAGGAGE ALLOWANCE:

Airline baggage allowances vary between airlines, and excess baggage charges will apply. Please speak with your consultant to confirm what your allowances are, confirm excess baggage charges, and whether there is any local charges to be paid at airport. This applies for each flight segment.

If you have not already been advised, it is your responsibility to ask your consultant to ensure you do not exceed your allowance.

Please Note: For short-haul flights and low-cost carriers, it is possible you may only be permitted carry-on baggage.

BAGGAGE ALLOWANCE IN THE USA:

Unless otherwise specified by your consultant, please be advised that you will be required to pay approx. \$25.00 USD per bag, per person, for every domestic service throughout the USA, to Canada, or to Central America. This is to be paid locally at the airport.

PASSPORT VALIDITY & VISAS:

For all international travel you **MUST** have at minimum 6 months validity on your passport (from the date of return to Australia).

Non Australian Passports may require a re-entry visa. It is your duty to ensure you check if a visa is needed for where you are travelling to. The Travel Movement or Travel Partners are not responsible for ensuring you have the correct visa and are not liable if you are denied entry into a country due to you not having the right visa or passport validity.

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IMPORTANT INFORMATION

USA & CANADA - EVISAS

USA: Log on to www.cbp.gov/esta. Please be sure to do this prior to departing Australia (72 hours prior) otherwise you will be refused entry to the USA. Cost is US\$14 and the visa waiver is valid for 2 years. **IMPORTANT:** If you renew your passport or get a new passport prior to departing Australia and you have already have your USA visa approval you will have to re do your USA Visa application as it does not carry through to the new passport.

CANADA: Same considerations as above, but to complete: <https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/eta/apply.html>

DOMESTIC CHECK-IN:

No later than 1 hour prior to departure to arrive at the airport check-in counter.

INTERNATIONAL CHECK-IN:

International check in time is at least 2.5 hours prior to departure. Airlines do open check in counters 3 hours before the flight departs so you may prefer to get to the airport earlier.

TRAVEL INSURANCE:

Travel Insurance is strongly recommended. Please ask me if you require a quote for insurance for your trip. If you have any preexisting medical conditions you may have to fill out a medical assessment form which your doctor will have to sign and there may be additional premiums to pay.

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CHANGES & CANCELLATIONS

CHANGES TO BOOKINGS:

As per invoices, **your payment not only confirms your booking but also means you have agreed to itinerary details and confirmed your details are all correct.** This is listed on all of our invoices too.

Once payments have been made to secure bookings, there may be fees applied for any changes to your booking.

These vary quite vastly between bookings, so if you are unclear on your booking terms & conditions, please ask your consultant. Any changes to your airfare bookings, including names, will always result in a penalty fee to be paid. These charges are charged by the airlines & suppliers, that we pass on.

It is possible your booking may NOT permit changes at all, so please clarify with your agent if unsure. Often airfares are restrictive in this nature, as well as hotel accommodation at times.

Please Note; Given the manual labour involved to make changes to bookings - particularly those that are already confirmed and paid for - we do reserve the right to charge a service fee in addition to any supplier or airline charges.

CANCELLATIONS:

Similarly to changes, the conditions of your booking will vary. Again, payment of your booking confirms you are happy to proceed with the details listed on your invoice, and that you are taking responsibility for any fees incurred for cancellations. It is possible your booking may NOT permit refunds at all, so please clarify with your agent if unsure. In this case, our team will do our best to offer refunds, however it is entirely possible that your booking may not permit refunds of any nature.

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